

COM02 On average, how many days did it take us to re-let a Council property?

Outturn			Target
2013/14	2014/15	2015/16	2016/17
37 days	34 days	41 days	37 days

Responsible Officer

**Alan Hall
Director of Communities**

Improvement Action	Target Dates	Key Measures / Milestones
Consider the advantages and disadvantages of moving from a fortnightly to weekly advertising cycle for the Choice Based Lettings Scheme, now the contract for the service administrator has been renewed	September 2016	None
Undertake pre-qualification checks again for Band A applicants thereby reducing time at the point of allocation now the Allocations Team is back to full staffing levels	July 2016	None
Undertake pre-allocations of available properties again which are with the Repairs Service now the Allocations Team is back to full staffing levels	July 2016	None

<p>Undertake a review to include:</p> <ul style="list-style-type: none"> • rationalising and improving existing sheltered/grouped housing scheme sites • reviewing the need/demand for sheltered/grouped accommodation • comparing demand and location of schemes • consideration of the current condition of schemes <p>The outcome of the review would reduce the number of available difficult-to-let sheltered accommodation properties</p>	<p>April 2017</p>	<p>Report to the Housing Select Committee</p>
<p>Consider introducing even tougher penalties for refusals of offers of accommodation when the Housing Allocations Scheme is reviewed in 2018</p>	<p>January 2018</p>	<p>Report to the Housing Select Committee early 2018 Consultation on the revised housing Allocations Scheme Report to Cabinet</p>
<p>Review the effectiveness of the new Void Planner Post appointed in the Repairs Service (following a cost neutral re-organisation) in order to track void repairs progress</p>	<p>October 2016</p>	<p>None</p>

Please detail any budget or resource implications of the improvement actions you have listed overleaf. Please quantify any additional resources which will be required to implement the improvements and detail how the additional resources will be allocated.

Improvement Actions are within existing resources other than the review of sheltered housing which is a separate and potentially major project.

Please describe any contextual factors, internal or external, which may impact upon the ability to deliver the improvements listed.

None

COM06 How many of the key building components required to achieve the Modern Homes Standard were renewed?

Outturn			Target
2013/14	2014/15	2015/16	2016/17
4,076	4,020	3,615	3,300

Responsible Officer

Alan Hall
Director of Communities

Improvement Action	Target Dates	Key Measures / Milestones
Following the appointment of a specialist PVCu double-glazing window and door installer an increase in the replacement of PVCu double-glazing windows and doors which are key building components is planned.	March 2017	The increased rate of Key Building Components replacements will be measured at the end of Q1, Q2, Q3 and Q4.
Following the appointment of specialist Commercial and Domestic Gas Heating Boiler Installation companies an increase in replacement gas boilers a key building component is planned.	March 2017	The increased rate of Key Building Components replacements will be measured at the end of Q1, Q2, Q3 and Q4.

Following the appointment of a specialist kitchen and bathroom installer an increase in replacement kitchens and bathrooms which are key building components is planned.

March 2017

The increased rate of Key Building Components replacements will be measured at the end of Q1, Q2, Q3 and Q4.

Please detail any budget or resource implications of the improvement actions you have listed overleaf. Please quantify any additional resources which will be required to implement the improvements and detail how the additional resources will be allocated.

None, all budgets and resources are contained within the existing Capital Works Programme.

Please describe any contextual factors, internal or external, which may impact upon the ability to deliver the improvements listed.

None